

WHAT IS CLAIMED IS:

1. A computer-implemented method for creating a task identifier for identifying a file within a system for providing help content to a computer operator, the method comprising:
 - providing a user with a limited set of word selections that can be assigned to represent a first of a plurality of elements that together form the task identifier;
 - receiving a selection from the user that is indicative of a word selection from the limited set of word selections; and
 - assigning said word selection to represent the first of the plurality of elements.
2. The method of claim 1, further comprising:
 - providing the user with a second limited set of word selections that can be assigned to represent a second of the plurality of elements;
 - receiving a second selection from the user that is indicative of a word selection from the second limited set of word selections; and
 - assigning said word selection from the second limited set of word selections

to represent the second of the
plurality of elements.

3. The method of claim 1, wherein providing a
5 user with a limited set of word selections that can
be assigned to represent a first of a plurality of
elements comprises providing a user with a limited
set of word selections that can be assigned to
represent an object element.

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4. The method of claim 1, wherein providing a
user with a limited set of word selections that can
be assigned to represent a first of a plurality of
elements comprises providing a user with a limited
15 set of word selections that can be assigned to
represent an action element.

5. The method of claim 1, further comprising a
step of assigning said file to at least one taxonomic
20 category based on the selection received from the
user.

6. The method of claim 1, further comprising a
step of assigning said file to more than one
25 taxonomic category based on the selection received
from the user.

7. The method of claim 1, wherein the
plurality of elements are arranged in accordance with
30 a predetermined structure of organizational elements.

8. The method of claim 1, wherein the plurality of elements are arranged in accordance with a predetermined order of linguistic structural components.

9. A task identifier used to indicate a content of a file within a computer-implemented system for providing help content to a user, wherein the task identifier includes at least one element selected from a controlled vocabulary.

10. The task identifier of claim 9, further comprising at least one object element selected from a limited set of object choices.

11. The task identifier of claim 9, further comprising at least one action element selected from a limited set of action choices.

12. The task identifier of claim 9, wherein said at least one element is delineated as being affiliated with at least one taxonomic category.

13. The task identifier of claim 9, wherein said at least one element is delineated as being affiliated with more than one taxonomic category.

14. The task identifier of claim 9, wherein the task identifier further comprises a plurality of

elements arranged in accordance with a predetermined structure.

15. The task identifier of claim 9, wherein the
5 task identifier further comprises a plurality of
elements arranged in accordance with a predetermined
order of linguistic structural components.

16. A computer-implemented method for at least
10 semi-automatically applying a taxonomic
classification to a file to be incorporated into a
system for providing help content to a user, the
method comprising:

 assigning a first taxonomic category to a
15 first word selection from a set of
word selections;
 providing a user with the set of word
 selections that can be assigned to
 represent an element of a task
20 identifier, the task identifier being
configured to identify the file within
the system;
 receiving a selection from the user that is
 indicative of the first word selection
25 from the set of word selections; and
assigning the first taxonomic category to
the file based on the selection
received from the user.

17. The method of claim 16, further comprising:
 assigning a second taxonomic category to a
 first word selection from a set of
 word selections; and
5 assigning the second taxonomic category to
 the file based on the selection
 received from the user.
18. The method of claim 16, wherein assigning a
10 first taxonomic category to a first word selection
 from a set of word selections further comprises
 assigning a first taxonomic category to a first word
 selection from a limited set of word selections.
- 15 19. A computer-implemented method for sorting a
 plurality of help files within a system for providing
 help content, the method comprising:
 assigning a task identifier to each of the
 plurality of help files, wherein each
20 task identifier includes an element
 selected from a limited vocabulary;
 and
 sorting the plurality of help files based
 at least in part on said element.
- 25 20. The method of claim 19, further comprising
 sorting the plurality of help files based at least in
 part on a taxonomic category assigned to said
 element.